



## Contact Us

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Website: <http://www.txcera.org/>

Donate: <https://gofund.me/94cbb3c0>

### **Disaster Response: Insurance Claims and Collections Recovery**

Wednesday, June 23, 10:00 a.m. CT

Denise Alexander, Galveston Historical Foundation; Elissa Gydish, AXA Art;  
Melanie Sanford, Conserving Threads

#### Lessons Learned by TX-CERA

- Have an updated contact list available in paper form
- Get to know your local first responders, especially the closest department's Fire Chief
- Meet with your Emergency Response Vendors
- Review your Insurance Policy
- Have a Response Plan and practice it ahead of time
- When onsite during an event - take as many pictures as personal safety allows
- If you are overwhelmed, call for help

#### ASSOCIATIONS

TX-CERA – Texas Collections Emergency Resource Alliance

<https://txcera.org/>

National Heritage Responders

<https://www.culturalheritage.org/resources/emergencies/national-heritage-responders>

Heritage Emergency National Task Force (HENTF)

<https://culturalrescue.si.edu/hentf/resources/>

Houston Arts Alliance

<https://www.houstonartsalliance.com/>

## HELPFUL RESOURCES

### Texas Historical Commission

<https://www.thc.texas.gov/museumresources#disasterplanning>

### TX-CERA Posters for Response Procedures

#### Response Procedures for Photographic Materials Poster

[https://drive.google.com/file/d/1-5zmxLAdQwTv7\\_cqJmdmpdyORjhjGWLK/view?usp=sharing](https://drive.google.com/file/d/1-5zmxLAdQwTv7_cqJmdmpdyORjhjGWLK/view?usp=sharing)

#### Response Procedures for Paintings Poster

<https://drive.google.com/file/d/1naRVpvzf4Nhtvrp68V0QLcYL2kNB-ycn/view?usp=sharing>

#### Response Procedures for Magnetic and Optical Media Poster

[https://drive.google.com/file/d/1leqtokz\\_F26aS0RAwlqtNGsw3Xc-h2fv/view?usp=sharing](https://drive.google.com/file/d/1leqtokz_F26aS0RAwlqtNGsw3Xc-h2fv/view?usp=sharing)

#### Response Procedures for Books Poster

<https://drive.google.com/file/d/11XLQfDjk7gVGxjnpfVQffrp5yIDfiM89/view?usp=sharing>

## DISASTER RESPONSE & RECOVERY GUIDES

<https://www.culturalheritage.org/resources/emergencies/disaster-response-recovery>

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/guides/emergency-if-you're-first.pdf?sfvrsn=8580f20\\_10](https://culturalheritage.org/docs/default-source/resources/emergency-resources/guides/emergency-if-you're-first.pdf?sfvrsn=8580f20_10)

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/guides/salvaging-water-damaged-textiles.pdf?sfvrsn=35a60f20\\_2](https://culturalheritage.org/docs/default-source/resources/emergency-resources/guides/salvaging-water-damaged-textiles.pdf?sfvrsn=35a60f20_2)

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/guides/saving-photographs-after-the-flood.pdf?sfvrsn=1ea60f20\\_4](https://culturalheritage.org/docs/default-source/resources/emergency-resources/guides/saving-photographs-after-the-flood.pdf?sfvrsn=1ea60f20_4)

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/guides/tips-for-the-care-of-water-damaged-family-heirlooms-and-other-valuables.pdf?sfvrsn=e2a60f20\\_2](https://culturalheritage.org/docs/default-source/resources/emergency-resources/guides/tips-for-the-care-of-water-damaged-family-heirlooms-and-other-valuables.pdf?sfvrsn=e2a60f20_2)

### National Heritage Responders "Tip Sheets"

<https://www.culturalheritage.org/resources/emergencies/national-heritage-responders/tip-sheets>

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/long-term-recovery.pdf?sfvrsn=59aa0c20\\_4](https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/long-term-recovery.pdf?sfvrsn=59aa0c20_4)

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/mold.pdf?sfvrsn=75aa0c20\\_4](https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/mold.pdf?sfvrsn=75aa0c20_4)

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/removing-large-paper-items-from-flat-files.pdf?sfvrsn=61aa0c20\\_4](https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/removing-large-paper-items-from-flat-files.pdf?sfvrsn=61aa0c20_4)

<https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/drying>

[wet-collections-and-buildings.pdf?sfvrsn=9dab0c20\\_4](https://www.loc.gov/rr/preservation/docs/default-source/resources/emergency-resources/tips-sheets/health-and-safety-for-the-public-tip-sheet.pdf?sfvrsn=9dab0c20_4)

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/health-and-safety-for-the-public-tip-sheet.pdf?sfvrsn=a9a0120\\_2](https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/health-and-safety-for-the-public-tip-sheet.pdf?sfvrsn=a9a0120_2)

[https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/recovery-company-tip-sheet.pdf?sfvrsn=79840120\\_4](https://culturalheritage.org/docs/default-source/resources/emergency-resources/tips-sheets/recovery-company-tip-sheet.pdf?sfvrsn=79840120_4)

## Recovery Contracts and Working with Emergency Recovery Vendors

FLICC Preservation & Bindery Working Group - Draft Sample Disaster Recovery Contract  
- <http://www.loc.gov/flicc/pdf/disaster.pdf>

Yale University Library Request for Proposal (RFP) for Disaster Response and Recovery Services  
[http://libweb.library.yale.edu/preservation\\_public\\_files/rfps/disaster%20management%20vendor%20RFP.pdf](http://libweb.library.yale.edu/preservation_public_files/rfps/disaster%20management%20vendor%20RFP.pdf)

Avoiding Ambulance Chasers: Working with Emergency Recovery Vendors  
<https://www.connectingtocollections.org/emergency-recovery-vendors/>

## INSURANCE AND RECOVERY

### AXA

<https://www.minico.com/document/about-axa-art-americas.pdf>  
[https://www-axa-com.cdn.axa-contento-118412.eu/www-axa-com%2F3d3588b9-144a-434b-a68c20c9e899337a\\_art+expert+brochure+02\\_2018\\_final%5B2%5D.pdf](https://www-axa-com.cdn.axa-contento-118412.eu/www-axa-com%2F3d3588b9-144a-434b-a68c20c9e899337a_art+expert+brochure+02_2018_final%5B2%5D.pdf)

### Chubb

<https://www.chubb.com/us-en/claims/how-personal-claims-work.html>

### Global Risk Assessment Program (RASP)

<https://www.risks-online.com/about.html>

### Home Structure Fires / National Fire Protection Association (NFPA)

<https://www.nfpa.org/-/media/Files/News-and-Research/Fire-statistics-and-reports/Building-and-life-safety/oshomes.pdf>

### Claims Journal

<https://www.claimsjournal.com/news/national/2011/07/26/188662.htm>

In the news <https://observer.com/2018/01/how-art-insurance-is-changing-with-rising-natural-disasters/>